

Westminster Communities of Florida

2021-22

*Team Member and Volunteer
Recognition Awards*



Our Communities

LIFE PLAN COMMUNITIES

BRADENTON
Westminster Manor
Westminster Point Pleasant

JACKSONVILLE
Westminster Woods on
Julington Creek

ORLANDO
Westminster Towers

ST. AUGUSTINE
Westminster St. Augustine

ST. PETERSBURG
Westminster Palms
Westminster Shores
Westminster Suncoast

TALLAHASSEE
Westminster Oaks

WINTER PARK
Westminster Winter Park
Westminster Baldwin Park

RENTAL RETIREMENT COMMUNITIES

COCOA
Westminster Asbury
DAYTONA BEACH
Westminster Canterbury

DeLAND
College Arms Towers
Hugh Ash Manor

FORT WALTON BEACH
Westminster Manor

JACKSONVILLE
Riverside Presbyterian
Apartments
Riverside Presbyterian House

ORLANDO
Magnolia Towers
Westminster Plaza
PENSACOLA
Westminster Village
SARASOTA
Jefferson Center
TALLAHASSEE
Westminster Gardens

A stylized map of North Florida is centered on a white background. The map is a solid light blue color and is positioned between two thin, horizontal, light blue lines. The map's shape follows the coastline of the northern part of the state, including the panhandle and the northern tip of the peninsula.

North Florida

TOUCHING LIVES
THROUGH SERVICE

Volunteers of the Year — 2021-22

We are so thankful for our volunteers. They contribute thousands of hours in our communities, improving the lives of our residents, and we're so blessed to have them. It's our pleasure to recognize their contributions today.

North Florida

WESTMINSTER VILLAGE
2021-22 Volunteer of the Year

BRUCE CARRIGAN

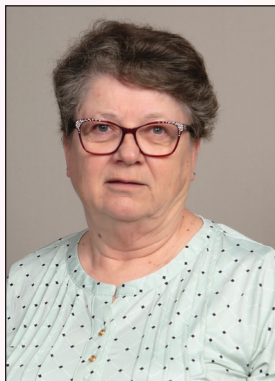


Bruce has been a resident of Westminster Village for more than two years and is always willing to help other residents, including assisting them with their monthly MANNA box deliveries.

Beyond his everyday eagerness to lend a helping hand, Bruce also routinely keeps the area around the front of the building clean and looking its best. An outdoorsy person who enjoys going for long walks, he ensures our pond landscaping always looks its best so we can enjoy the beautiful water scenery all year long. We are proud to have Bruce as a part of our family of volunteers.

RIVERSIDE PRESBYTERIAN HOUSE 2021-22 Volunteer of the Year

PAT DRAUT



Pat has a passion for creativity and she uses this as a way to give back. She leads sewing classes at the community and crochets hats and scarves for the philanthropic organization, Scarf Bomb Jax. Always with a positive, can-do attitude, Pat knows how to lead a group and take initiative in raising funds for the American Heart, Cancer and Diabetes Associations. Pat comes from a military family and continues to volunteer her time and efforts to packing and sending boxes to be sent to servicemen and women overseas as a way of showing her patriotism. Pat is trusted by all in our community, and we commend her for her volunteerism.

WESTMINSTER WOODS 2021-22 Volunteer of the Year

D. RAMSEY GEYER, SR.



Ramsey is a strong advocate for residents, not just at our community, but at Life Plan Communities throughout the state. He serves on the Florida Life Care Residents Association (FLiCRA) Board of Directors, which requires him to travel to Tallahassee on many occasions, as they develop strategies regarding proposed legislation. He also serves on the Governor's Advisory Council on Continuing Care and is the chair for the Financial Review Committee. With his unending energy and enthusiasm, Ramsey spends lots of time preparing documents for FLiCRA, all in efforts to help maintain and improve the quality of Life Plan Communities. He willingly gives his time and efforts to advocate and support older adults. Ramsey is truly a gifted person who works hard for our community and state.

RIVERSIDE PRESBYTERIAN APARTMENTS 2021-22 Volunteer of the Year

SANDRA LITCHFIELD



Sandra's strong faith in God leads to her to help others in need. She has done this and more for more than three years as a manager of our thrift store. She also provides transportation to other residents and gives back by being a member of the Resident Council as our Treasurer. You can find her helping out at all social events held at Riverside Presbyterian House, where she makes banners and hands out flyers.

Sandra's niece is also a resident at our community, giving them many opportunities to enjoy family time together. They enjoy going for bike rides.

WESTMINSTER GARDENS 2021-22 Volunteer of the Year

DARLEEN MURRAY



Shortly after she joined our community, Darleen realized that our ElderCare lunch program needed help. Our primary volunteer had health issues, and it was simply too much for the one team member who was trying to provide support. Darleen jumped right in and carried the load on her own, five days a week, while she worked on recruiting more volunteers to help.

The ElderCare program is a lifeline for residents who need assistance and Darleen helped ensure that her fellow residents had its support. Thank you, Darleen!

WESTMINSTER OAKS
2021-22 Volunteer of the Year

ROBERT “BOB” PARKER



As a past president of the Resident Council during the early days of the pandemic, and as the chair of several committees, Bob has spent the last three years doing everything he can to help our community. He was an integral part in support of our outdoor visitation program for Assisted Living and Nursing Care residents and their families, before the COVID-19 vaccines became available. He has also given generously of his time to help us resolve many sensitive issues, including internal communications and even traffic issues. We thank Bob for the many ways in which he has improved Westminster Oaks!

WESTMINSTER MANOR - FORT WALTON BEACH
2021-22 Volunteer of the Year

FRANCES STEWART



Frances strives to set an example to all, to be a good person and treat others the way they would want to be treated. With the dedicated heart of a true volunteer, she has served as the Treasurer of our Resident Council, served food at resident gatherings, drives other residents to appointments or for shopping and even used her own money to buy prizes for Bingo. She says she does this because it's the Christian thing to do – but regardless of why, the Westminster Manor family appreciates her for her commitment to making our community a great place to live.

Team Members of the Year — 2021-22

We are so thankful for these wonderful individuals,
who embody the Seven Habits of Legendary Service:

**Familiarity ★ Ownership ★ Respect ★ Appearance
Communication ★ Thanks ★ Stretch**

North Florida

WESTMINSTER GARDENS 2021-22 Team Member of the Year

ANGEL DAMERON - DATE OF HIRE: NOV. 11, 2013
Administrative Assistant

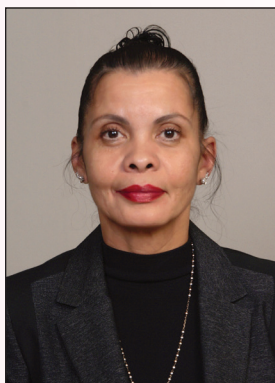


In a three-week period in late summer 2021, our community's resources were stretched thin with multiple team members out due to illness. During that time, Angel stepped up and handled all office duties with efficiency, professionalism and precision. Part of these duties included handling all leasing activities, resident concerns and vendor coordination. She ensured everything ran as smoothly as normal, all without having to be asked to do so. We are so thankful for her dedication to Westminster Gardens and its residents.

WESTMINSTER WOODS ON JULINGTON CREEK 2021-22 Team Member of the Year

MARIBEL GRAZIANO - DATE OF HIRE: SEPT. 30, 2019

*Certified Nursing
Assistant*



Maribel has been an inspiration to us at Westminster Woods on Julington Creek. She tackles difficult problems with a can-do attitude, and loves the chance to solve problems. Helping others gives her the most satisfaction in life, and she has developed that further this past year by earning her Certified Nursing Assistant license.

We are proud to have her as a part of our team and look forward to more great things from her in the future!

WESTMINSTER OAKS 2021-22 Team Member of the Year

VERONICA SHIRLEY-SCOTT - DATE OF HIRE: MAY 18, 2006

*Dining Services
Supervisor*



Over the last 15 years Veronica has worked in nearly every capacity in our Dining Services department: Dining aide, dishwasher, dining tech, assistant cook, cook and now supervisor. Today, she runs the Crossroads Café to serve residents and team members, holding down the fort as a team of one and doing it with style. She remembers residents' names and favorite orders, helping with carry-out orders, and takes care of the busy lunch rush without missing a beat. We gave her a "Standing Oakvation" last year for her dedication to making dining in the bistro a delightful experience. It is with great pleasure that we are naming her our Team Member of the Year.

We Honor Long-Serving Team Members

Please join us today in congratulating team members of our organization who, as of this month, have achieved the milestone of serving 35 years or more at a Westminster community. These individuals have accomplished a lifetime of service to our residents in a variety of positions, and we congratulate them.

North Florida

Riverside Presbyterian House

WILMA RICHARDSON

Dining Services Tech I

Date of Hire: April 9, 1987



West Coast

TOUCHING LIVES
THROUGH SERVICE

Volunteers of the Year — 2021-22

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West Coast

WESTMINSTER SHORES
2021-22 Volunteer of the Year

ANDRE J. "ANDY" BALLESTRA



In the past six years that Andy has been a volunteer in our community, he has held several chairman positions in various committees, all in addition to being our go-to photographer for events. He has a passion for photography and has carried it on in his volunteer services.

But Andy's skills aren't limited only to the creative side of things. He has served at various times on the Spiritual Life Committee, Resident Advisory Council and Redevelopment Committee, all in addition to being the Service Club President from 2018-2019. Andy has been an integral part of our community for years and we thank him for his service.

WESTMINSTER MANOR - BRADENTON

2021-22 Volunteer of the Year

MARILYN JEFFREY



A volunteer is a person who selflessly gives their time, talents and gifts. Marilyn exemplifies this and so much more. She has served tirelessly as our Country Store Inventory Manager, meeting residents' needs with extra care by keeping our store in tip-top shape. In addition to this, Marilyn took the time to reorganize and revitalize the Nursing Care Library on campus, making it more accessible to residents.

She serves on our Welcome Desk and as an Ambassador and Area Representative, as well as volunteering with the Centerstone community organization. We are lucky to have her lifting everyone's spirits with a smile.

WESTMINSTER PALMS

2021-22 Volunteer of the Year

DAVE JOSE



As President of the Resident Council, Dave has led residents through the last two challenging years with wisdom, a calm demeanor, and excellent leadership skills. He works tirelessly for his fellow residents, providing the role of a reliable and approachable peer. His kind heart and fine mind allow him to communicate well with both team members and residents. Additionally, Dave has served as the chairman of the board for several non-profit organizations including the Sumner County (Tenn.) United Way, The Foundation of Volunteer State Community College in Gallatin, Tenn., and the Industrial Development Board for the City of Gallatin. We are thankful to have him as one of the leaders of Westminster Palms and we're a stronger community for his leadership.

WESTMINSTER SUNCOAST
2021-22 Volunteer of the Year

JULIE MACNARY



When our Dining Services team said that they wanted to cook with fresh, locally grown produce, Julie led the way on establishing a resident-run garden where residents can grow their own herbs and vegetables, while also supplying the kitchen. She is a gardening expert and chair of our Garden Committee, and worked with the Westminster Communities Foundation to help buy and locate Earth Boxes to help us grow more easily. She has also developed our Butterfly Garden, and makes daily Ikebana floral arrangements for both the Quak Center for Lifelong Learning and main lobby. Julie is the embodiment of the Westminster Suncoast garden community!

WESTMINSTER POINT PLEASANT
2021-22 Volunteer of the Year

REGINA “GINGER” SMITH



From the earliest days of the COVID-19 pandemic, when there were no face coverings to be found anywhere, Ginger has sewn more than 350 cloth masks for her fellow residents. She also loves to crochet and has donated hats and blankets to Nursing Care residents, Solve House and the North River Pregnancy Center. As the manager of the Towers Country Store, she personally oversees weekly ordering and delivery, and even takes orders from residents who are unable to drive to the grocery store, in addition to her regular Country Store orders. For all of this and more, we recognize Ginger for her amazing service!

JEFFERSON CENTER
2021-22 Volunteer of the Year

LINDA TICE

With a giving spirit, Linda immediately began her service as a volunteer at Jefferson Center almost as soon as she joined our community. She has served on the Resident Council and created new committees, established an outreach program to send homemade greeting cards to veterans and children at local hospitals, and even worked as an advocate to get the county to help provide COVID-19 vaccines to the residents of Jefferson Center. A past Volunteer of the Year for Bradenton's Salvation Army, we are thankful that she brought her dedication to improving the lives of others to our community.

Team Members of the Year — 2021-22

We are so thankful for these wonderful individuals,
who embody the Seven Habits of Legendary Service:

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Communication ★ Thanks ★ Stretch**

West Coast

WESTMINSTER SHORES 2021-22 Team Member of the Year

ROSIE CHAPPELL-JOHNSON - DATE OF HIRE: SEPT. 7, 1984
Server



Rosie is a keystone of Westminster Shores, and the glue that holds the dining room together. She is always the calm inside the storm, whether it be an actual storm or a global pandemic. Rosie is a reliable and hard-working pillar of our Dining Services Team. Nicknamed as a “treasure” by residents, they appreciate her smiles, funny stories, and unending kindness. Did you know that Rosie even worked on “Cocoon,” the movie that was filmed at Westminster Shores? We can’t be happier to have had her on our team for nearly 40 years.

COMMUNITY SUPPORT SERVICES 2021-22 Team Member of the Year

SUZANNE GEOGHAGEN - DATE OF HIRE: OCT. 3, 2011
RRC Administrator



In March 2021, Jefferson Center was hit by severe flooding caused by a pipe break, displacing several residents and causing damage to multiple floors. Suzanne and the community's small team had to quickly pull together to manage the remediation, and did so effectively. One resident who nominated Suzanne wrote to thank her for her diligent efforts to keep them informed even while she was helping dry out the apartments.

After joining the community as its new Administrator, Suzanne has helped bring Jefferson Center together, focusing on creating new lifestyle opportunities and fixing issues with plumbing and HVAC, and always stays focused on the residents she serves.

WESTMINSTER HOME CARE 2021-22 Team Member of the Year

CHRISTINE JOHNSON - DATE OF HIRE: APRIL 11, 2016
Home Care Administrator



Christine is an ideal member of our team and is always willing to answer questions, provide help and resolve issues. She has a high level of understanding and perception, allowing her to provide the best care for our clients. Quick to respond, she puts our clients first and understands that happy team members provide the best services. Christine leads by example, managing stress and adapting to the many changes in healthcare, home care, and individual needs. With new challenges and opportunities in her future, we know Christine will succeed at anything she tackles.

WESTMINSTER POINT PLEASANT 2021-22 Team Member of the Year

ALFREDO LUNA - DATE OF HIRE: NOV. 11, 1995

Floor Tech



With 26 years of service, Alfredo has become an integral part of the Housekeeping Department and the community as a whole. He is familiar with the needs of every building and gladly helps out wherever he is needed most. This year alone, he received five awards for his exceptional service to the community! Alfredo finds pleasure in working with his team members and residents, giving him motivation to come and provide excellence service each and every day. He says Westminster Point Pleasant is a wonderful place to work, and we're so happy to have him on our team.

WESTMINSTER MANOR - BRADENTON 2021-22 Team Member of the Year

NIECY MAYS - DATE OF HIRE: FEB. 13, 1990

*Dining Services
Supervisor*



In a time when Dining Services is a key focus for the residents we serve, it's invaluable for us to have Niecy making sure that everyone in our dining room is having a great time. Niecy, a secret workaholic, is one of the angels who keeps everything running smoothly, with both table service and carryout. She says she truly loves her work at Westminster Manor: "This is where I really belong." We know, because we see how she strives to meet any of the residents' needs, including remembering their names and all of their preferences for dining. Many of them wrote in to recognize her, and we agree!

JEFFERSON CENTER 2021-22 Team Member of the Year

SARA MILLER - DATE OF HIRE: AUG. 20, 2018

Service Coordinator



Sara is an outstanding member of the Jefferson Center team. We know, because one day, we received word that a resident was in distress. She ran to check on the resident without hesitation. Sara found them sadly passed away in their apartment and, unfortunately, a biohazard situation was left behind, flooding the apartment and into the hallway. Sara went in and took swift action to minimize the exposure of potential health hazard to other team members and emergency responders, even while taking a risk to herself. While this episode was sad, her service to our community is truly legendary.

WESTMINSTER SUNCOAST 2021-22 Team Member of the Year

MUHAMMAD NASH - DATE OF HIRE: JUNE 2, 2014

*Maintenance
Supervisor*



At Westminster Suncoast, Muhammad has done it all: Security, IT, housekeeping and now Maintenance. When our Maintenance team needed a leader, he stepped to the plate and rallied the team together – and through his work he exemplifies the Seven Habits of Legendary Service every day. He always responds to concerns or maintenance issues with a smile, no matter whether it's day or night. Muhammad never says, "That's not my job," or "I don't know," because instead he immediately turns around to find out how to get it done. We are so pleased that he has grown as a leader, and is now our Maintenance Supervisor, not to mention our Team Member of the Year.

We Honor Long-Serving Team Members

Please join us today in congratulating team members of our organization who, as of this month, have achieved the milestone of serving 35 years or more at a Westminster community. These individuals have accomplished a lifetime of service to our residents in a variety of positions, and we congratulate them.

Westminster Point Pleasant

WILLIE M. HOOD

Dining Services Tech I

Date of Hire: January 19, 1987



Central Florida

TOUCHING LIVES
THROUGH SERVICE

Volunteers of the Year — 2021-22

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Central Florida

WESTMINSTER CANTERBURY
2021-22 Volunteer of the Year

EVELYN BYRNE



Since moving to our community in 2019, Evelyn has become a true asset to all of us. She immediately began volunteering her time by providing fellow residents with holiday meals, coffee hours and other fun activities.

Evelyn likes to go on cruises and to cook, but most of all, she loves being a grandmother and a committed volunteer. Her services are a true blessing to everyone in our community. We are fortunate to have a caring, dedicated, and hard-working volunteer like her.

HUGH ASH MANOR
2021-22 Volunteer of the Year

ROASANNA MARIE CONRAD



Throughout the COVID-19 pandemic, in an effort to bring some liveliness back to our community, Rosanna began contacting musicians who were stuck at home. She asked them to donate their time by playing music outside for residents to hear. She started this in 2020 and has continued the program for two years! Rosanna coordinates everything, reserving the space, contacting the musicians, posting flyers and so much more. These fun concerts occur twice a month. Her efforts and spirit has been a gift to Hugh Ash Manor and we are very grateful to have her as a part of our community.

COLLEGE ARMS TOWERS
2021-22 Volunteer of the Year

ELAINE ECKLER



Elaine has been a resident at College Arms Towers since 2013, and has spent the past six years as a volunteer. Working together with the First United Methodist Church in DeLand, they created a food pantry to assist residents at our community in need. They have recently expanded to our sister community, Hugh Ash Manor. Elaine helps fellow residents not only with food, but also with basic toiletries, cleaning supplies, and housewares for new move-ins who may not have the means for these essentials.

We are blessed to have Elaine as a part of our community, and appreciate everything she does to help those around her.

WESTMINSTER PLAZA
2021-22 Volunteer of the Year

MARITZA JIMENEZ



Our community is a better place with Maritza in it. Her pleasing, always-smiling personality complements her hard-working mindset to always help out where she can. During the holidays, she is in our front lobby helping decorate, coming early and staying late to celebrations to help out, and in sorting and distributing meals in the bi-weekly food pantry.

On the personal side of things, Maritza offers house cleaning help to residents who could use the help and visits people in the hospital and rehab. When a resident with no local relatives was in a hospice program, she stayed as their constant companion. Maritza is a shining light in our community.

MAGNOLIA TOWERS
2021-22 Volunteer of the Year

CARLOS ORTIZ



Carlos only became a member of the Magnolia Towers community a few years ago, but since then, he has spent his time supporting and helping others. It began with calling Bingo, but during the early days of the COVID-19 pandemic, Carlos sought new opportunities to help others. That is when he first became involved with our food pantry to support his fellow residents. He is steadfast in his attendance, is always positive in helping the other volunteers and dedicates his time to ensuring food is delivered and packed for those unable to pick up. He loves to help people, and we're appreciative for his service.

WESTMINSTER ST. AUGUSTINE
2021-22 Volunteer of the Year

SHARON PIETY-NOWELL



Wherever you go at Westminster St. Augustine, you are likely to find Sharon volunteering. She is always the first one to sign up for new responsibilities, and she serves eagerly. Sharon is a member of the Resident Council and many of its committees, just to name a few of her duties. She was also instrumental in working with several other residents to create our resident-led Social Justice Initiative, which won national recognition from the Mather Institute's Promising Practices Awards for opening dialogue and exploring social change. As a former college professor, Sharon has a caring heart and a commitment to making our community a great place to live.

WESTMINSTER WINTER PARK
2021-22 Volunteer of the Year

SARA PORTERFIELD



We received countless nominations asking us to recognize Sara as our Volunteer of the Year, but one put it best: "Her tireless dedication is amazing!" Sara is a faithful and devoted manager of the Westminster Winter Park Boutique. In the six years that she has been its manager, she has increased its sales and now many customers eagerly await the next sale or program. On the rare occasions she's not at the Boutique, Sara can be found helping assist other residents with mobility challenges with shopping and food preparation. She is a true asset to our community!

WESTMINSTER TOWERS
2021-22 Volunteer of the Year

GORDON “GENE” SHOAF, JR.



There is no task too big or too small for Gene – he is always willing to lend a hand. He currently serves as the Vice President of our Resident Council, oversees furniture sales in the White Elephant shop, and spearheads our Health Center Visitor check-in process, not to mention volunteering with the Health Center Activities team. That’s just a few of the many ways that Gene has helped make our community a great place to live. Gene genuinely cares for the health, happiness and wellbeing of his neighbors, and we’re so thankful for it.

WESTMINSTER ASBURY
2021-22 Volunteer of the Year

LINDA UNDERWOOD



For more than 20 years, Linda has been a dedicated volunteer in our community and truly has a heart for older adults. She has volunteered in so many areas of our community in that time, that it is hard to enumerate: Linda has led exercise classes, community dances, organized movie nights, organized a choir and even served as an usher at her church in Cocoa. She has been an inspiration to motivate other people and has taught many of her fellow residents how to be creative and enjoy life. She is truly exceptional and we so appreciate her for it!

Team Members of the Year — 2021-22

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Central Florida

WESTMINSTER PHARMACY SERVICES 2021-22 Team Member of the Year

TAMMY GRACE - DATE OF HIRE: JULY 8, 2019

*Pharmacy Dispensing
Technician*



We are always proud of Tammy, who arrives every day with a big smile and exceptional attitude that inspire us with her positive morale. Tammy is dedicated and doesn't hesitate to do any task needed, often putting in extra effort, and she quickly become more than proficient in every area of the Pharmacy. Whether she is motivating us with her attitude and work ethic, or just bringing in baked goods, Tammy is an asset to Westminster Pharmacy Services.

WESTMINSTER WINTER PARK 2021-22 Team Member of the Year

BETH MARTINEZ - DATE OF HIRE: APRIL 27, 2017

*Housekeeping
Supervisor*



Beth is truly a star at our community. In addition to her overall contributions to our Housekeeping Department, which are outstanding, she saved us from great damage in 2021 when a pipe burst in the garage. She happened upon it by coincidence, having come in on her day off just to take care of a few things, and immediately leapt into action. Beth always shows ownership for her responsibilities and for her community.

In the last year, Beth received several awards in recognition of the excellent work our Housekeeping Team does. Her actions are truly those of a legend.

WESTMINSTER TOWERS 2021-22 Team Member of the Year

JOHNNIE “JAY” O’HARA, JR. - DATE OF HIRE: DEC. 6, 1991

Assistant Cook I



A true team player, Jay makes it his personal goal each day to ensure that the residents who choose to dine at our community have what they need. He is focused on keeping our Dining Services team motivated, and helping make delicious and nutritious meals for those we serve. He has worked at Westminster Towers for over 30 years, and for him, it was a family affair, because he had a sibling who worked in Dining Services. Today the residents are just as much family to him as his own children and grandchildren.

His advice to everyone: “Be yourself, and live life.”

WESTMINSTER ST. AUGUSTINE
2021-22 Team Member of the Year

REBECCA WILLIAMS - DATE OF HIRE: MAR. 18, 2020
Housekeeper



After joining our community at the very outset of the COVID-19 pandemic, Rebecca became a shining star among our community, and has received six awards in that short time, all because of her caring attitude and gracious interactions with the residents. She understands the level of care of each resident she serves, and makes it a point to build a bond with them. Her goal is to assist them in a way that is gracious and helpful, and to get to know their needs and preferences when it comes to housekeeping and beyond. Rebecca is an outstanding representative of Westminster St. Augustine!

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Central Florida

Westminster Winter Park

KRISNISKY ALLEN

Assisted Living

Certified Nursing Assistant

Date of Hire: July 23, 1986

Our Mission

We are a church related, not-for-profit
community service organization
dedicated and committed to providing services
for older adults.

We create and preserve excellent
residential and health care communities
promoting wellbeing and encouraging active
and healthy lifestyle choices.

We believe in and are committed to
respecting and honoring each person's dignity,
rights and independence.

We are committed to a program of stewardship
that recognizes the responsibility
to use our resources well.



